

The Engineer's Guide to Citizen Traffic Requests

Templates for Studying, Managing & Responding to Common Traffic Concerns

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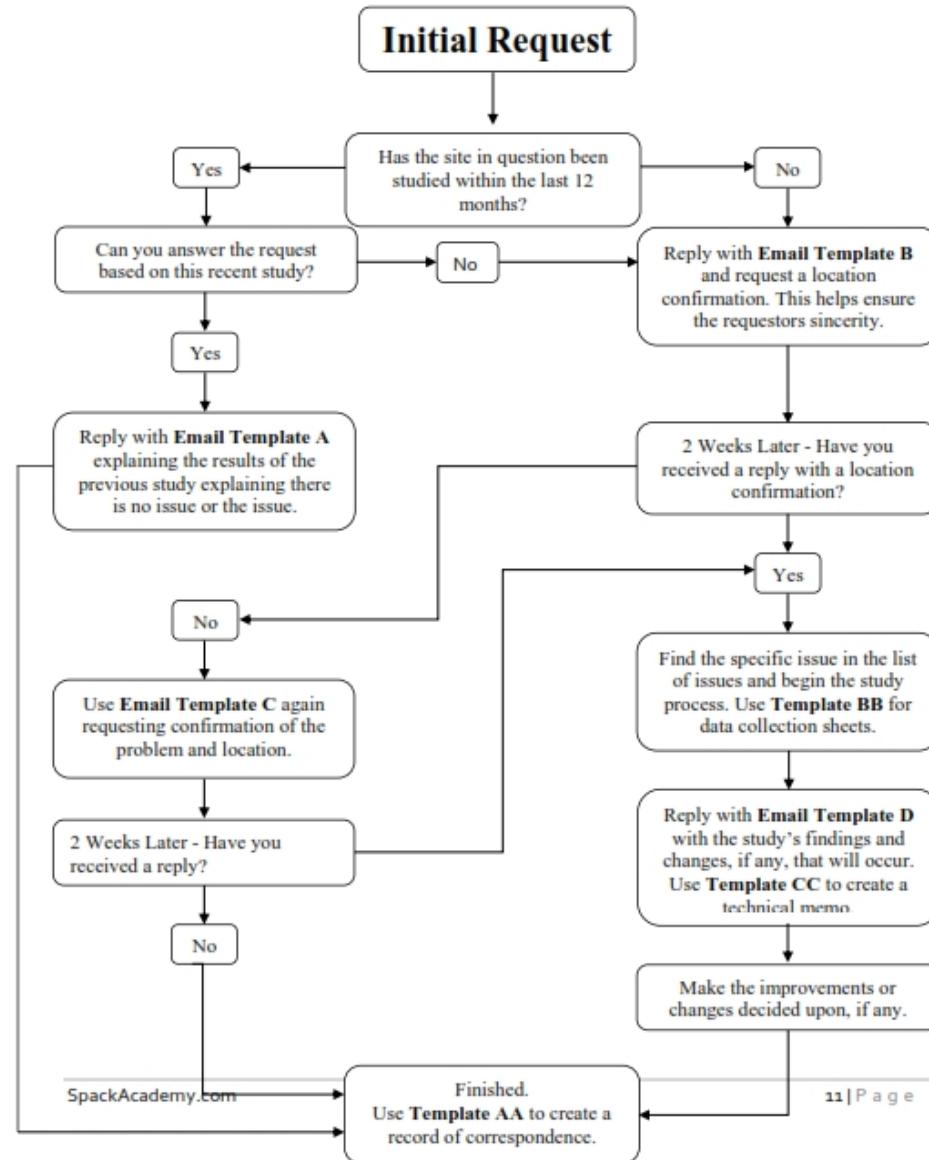


Why?

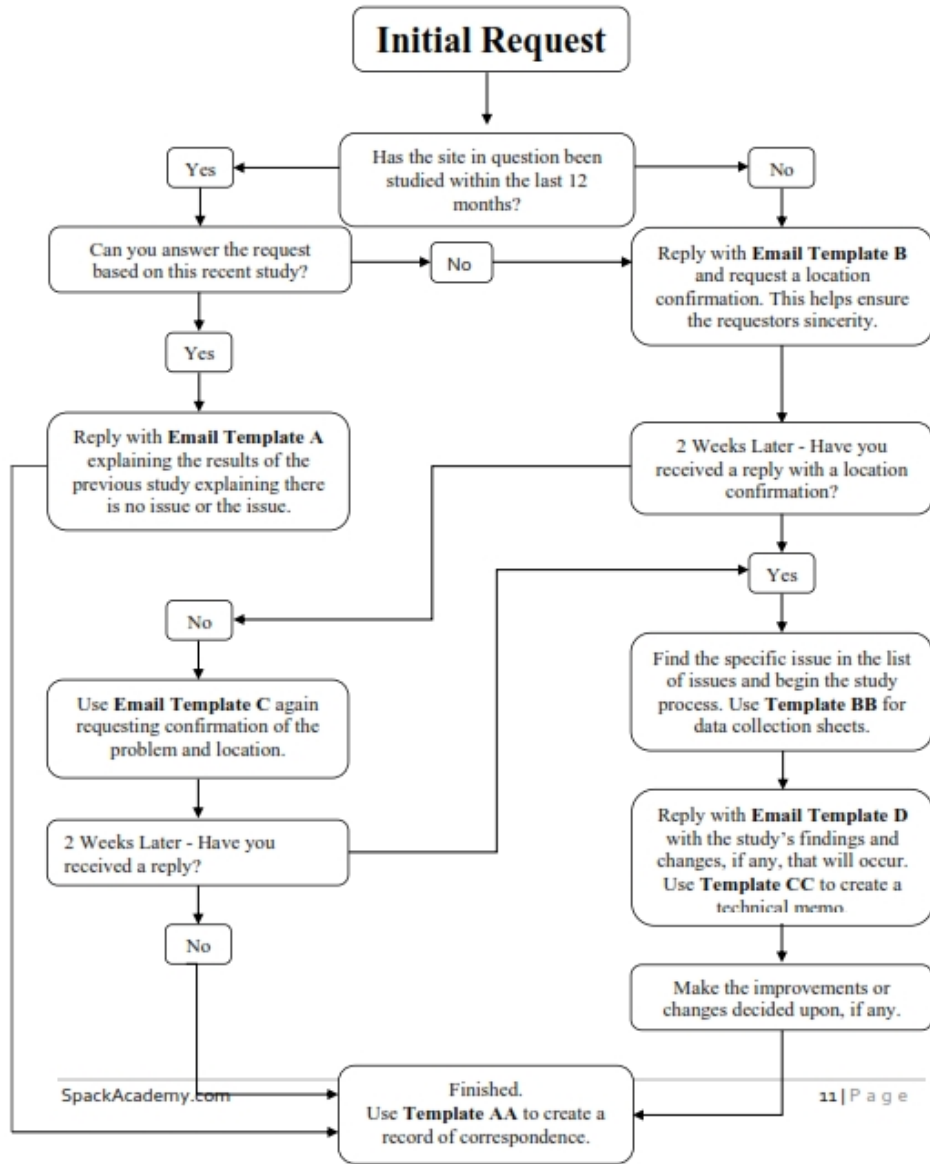


Background

QUICK RESPONSE FLOW CHART

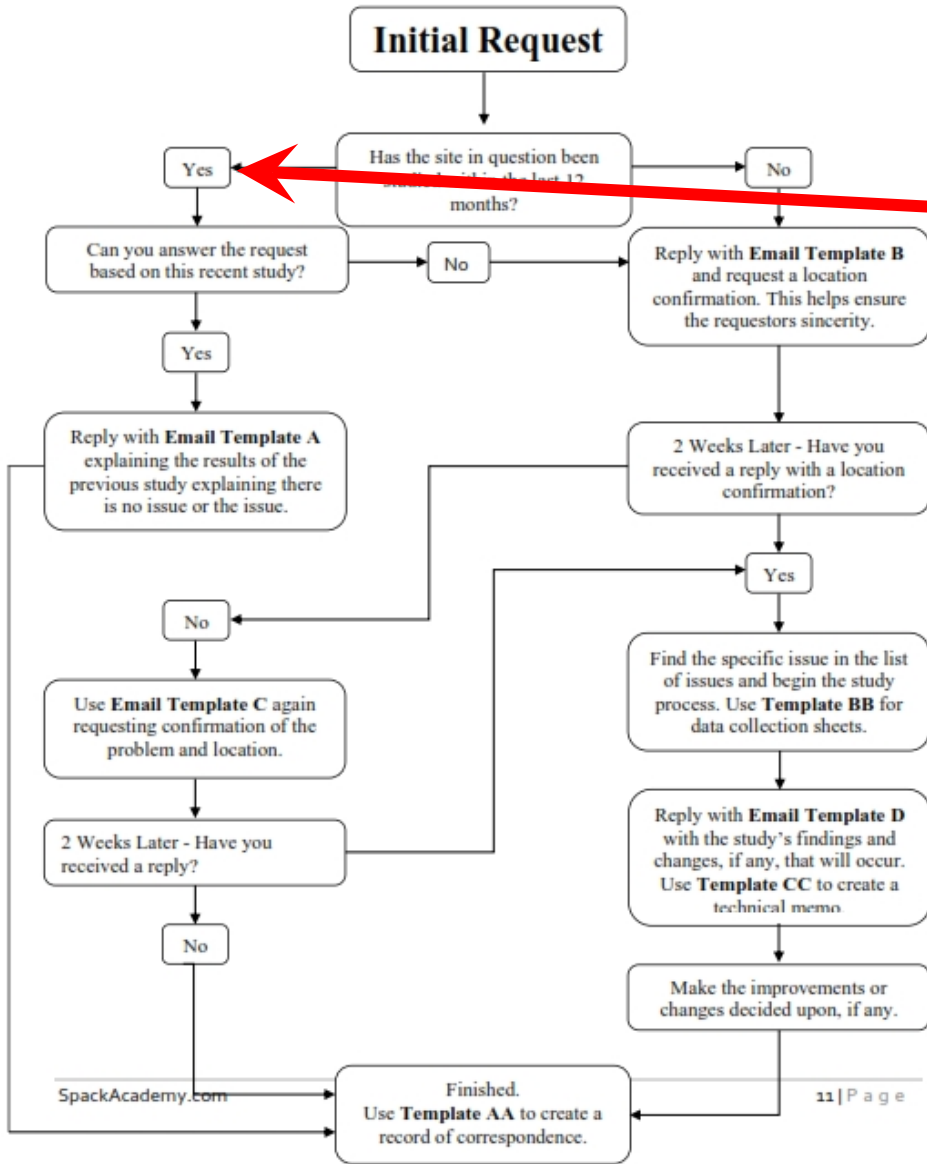


QUICK RESPONSE FLOW CHART



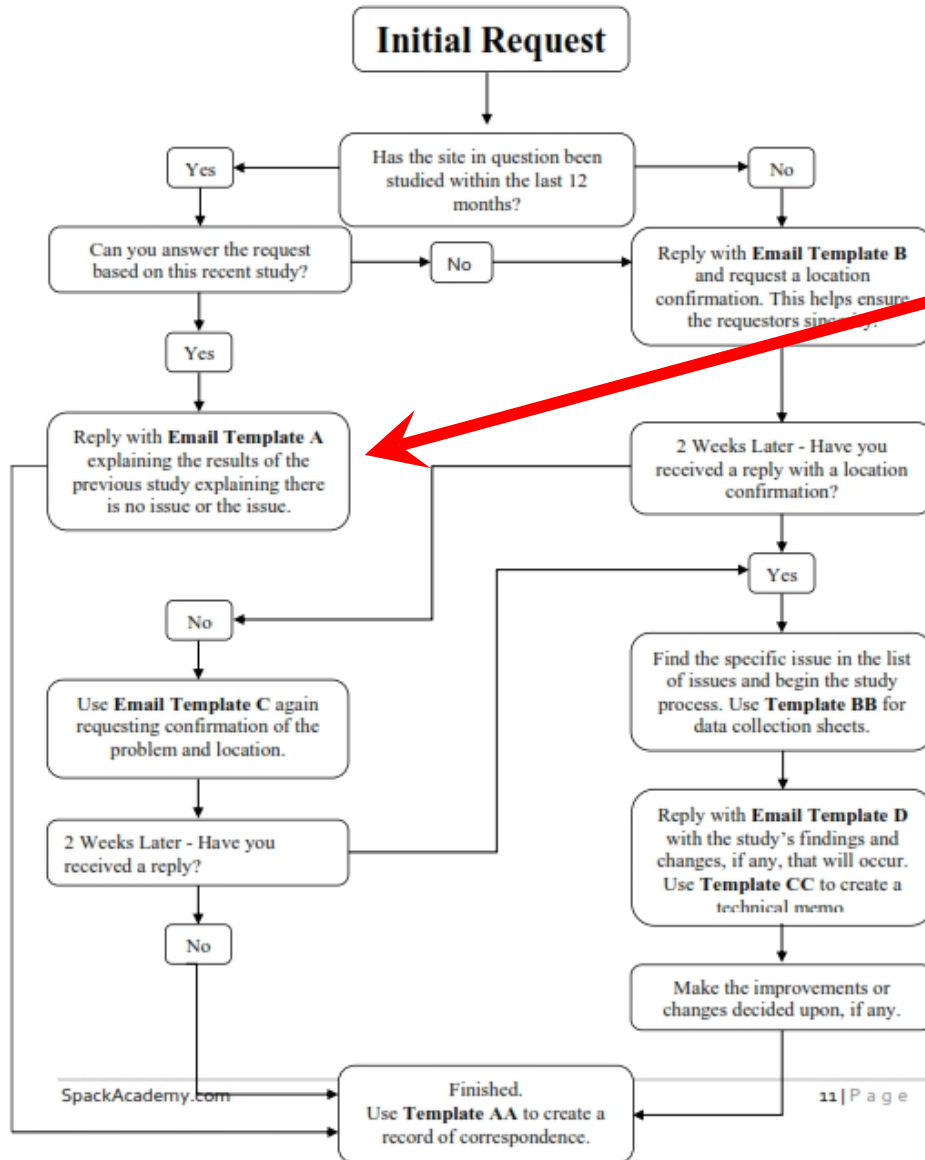
Email

QUICK RESPONSE FLOW CHART



Previously Studied in Last 12 Months

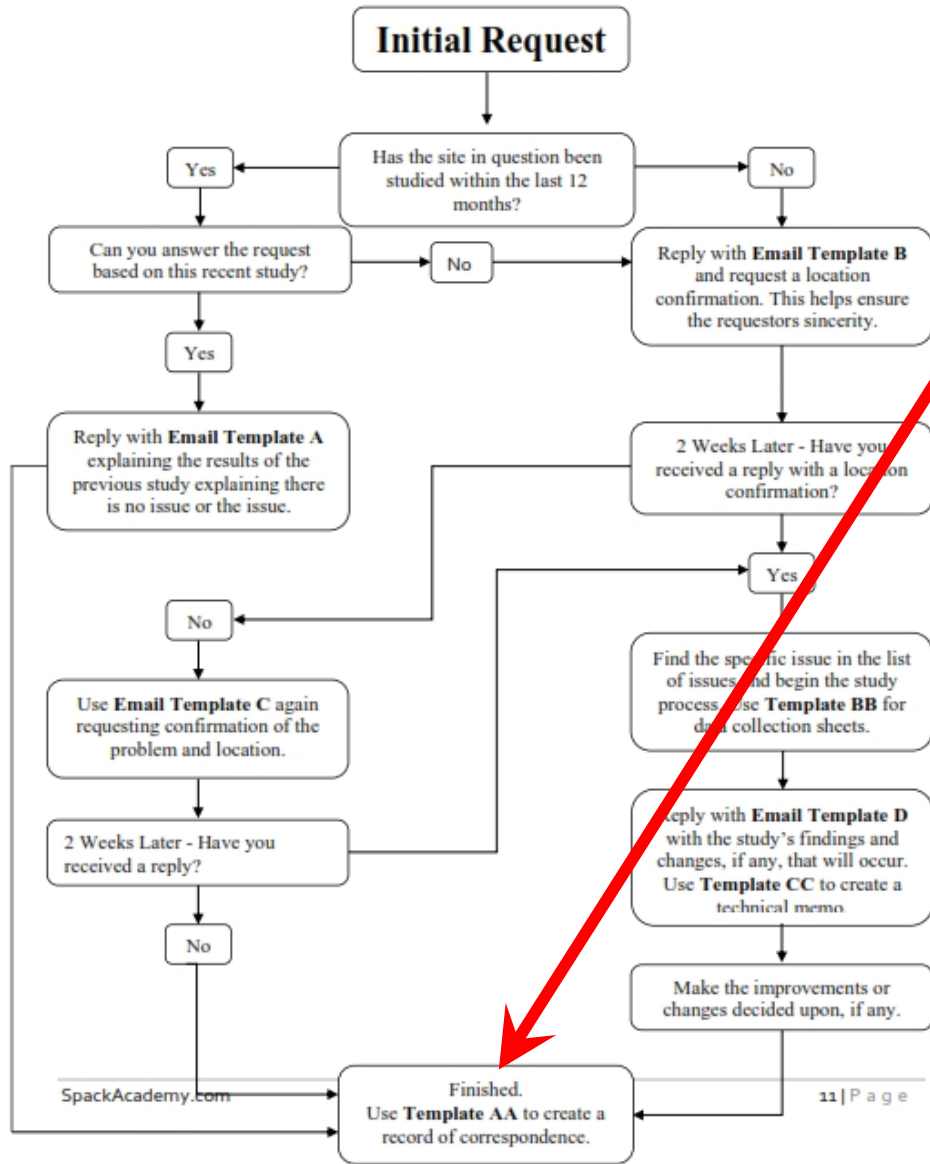
QUICK RESPONSE FLOW CHART



Previously Studied:

• Email Template with Explanation & Results

QUICK RESPONSE FLOW CHART

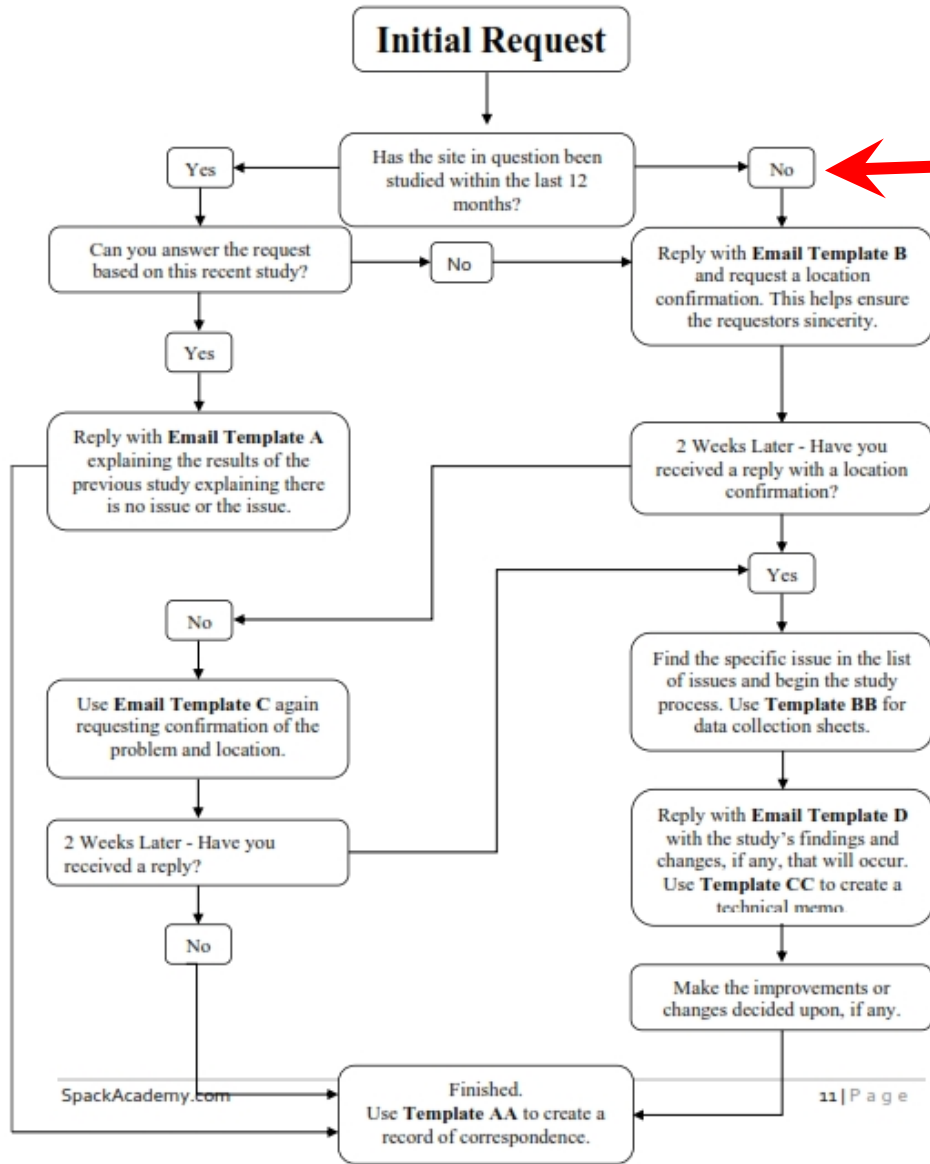


Previously Studied:

- Correspondence Log

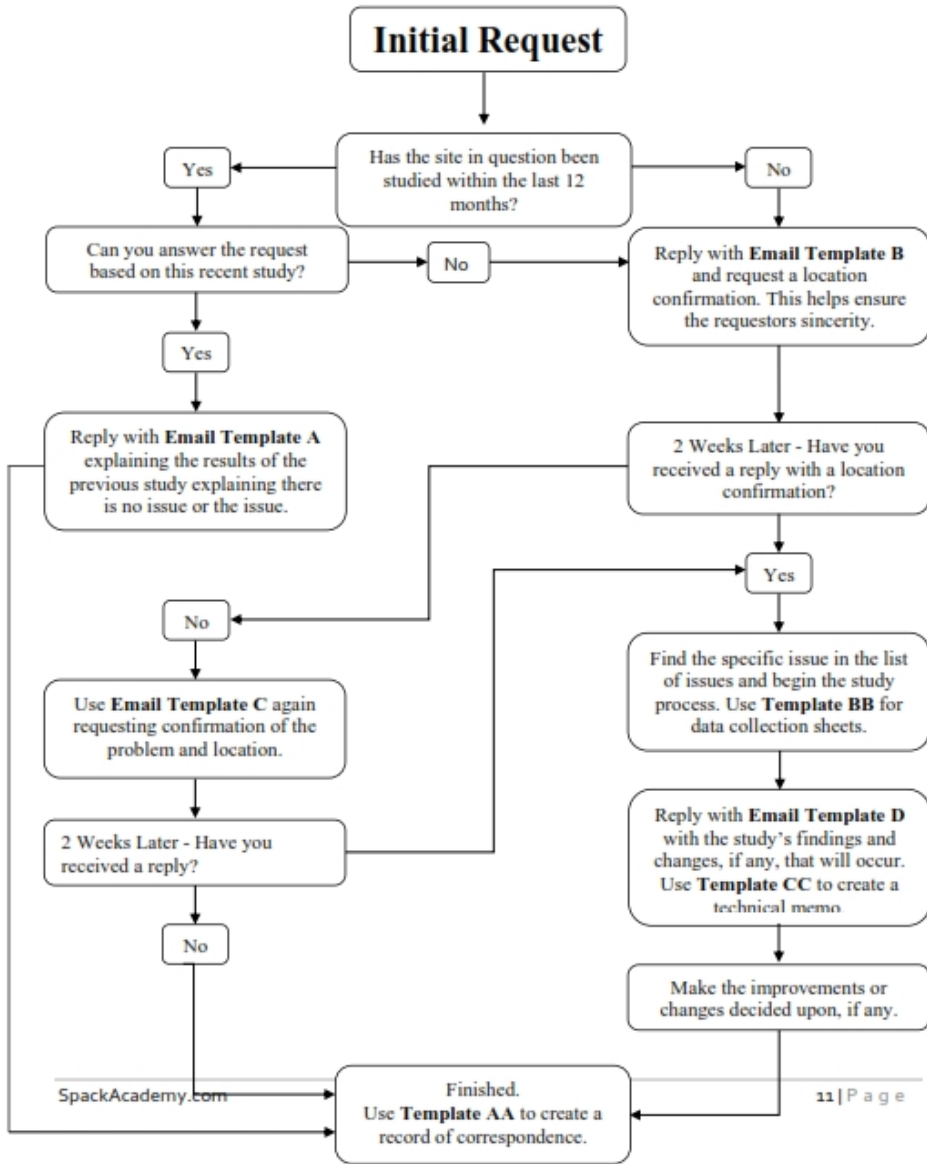


QUICK RESPONSE FLOW CHART



Need New Study

QUICK RESPONSE FLOW CHART

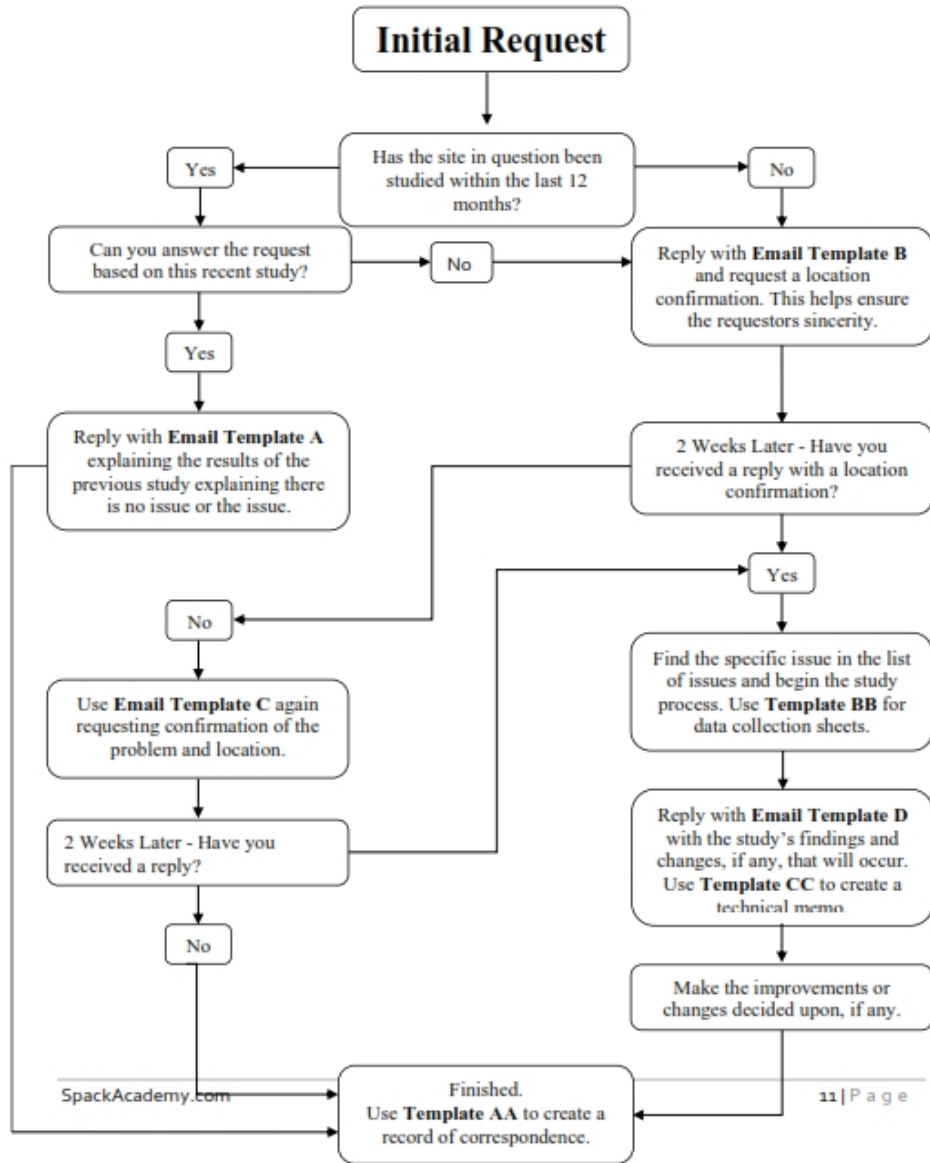


New Study:

- Confirm Location



QUICK RESPONSE FLOW CHART



New Study:

• Appropriate Study Track



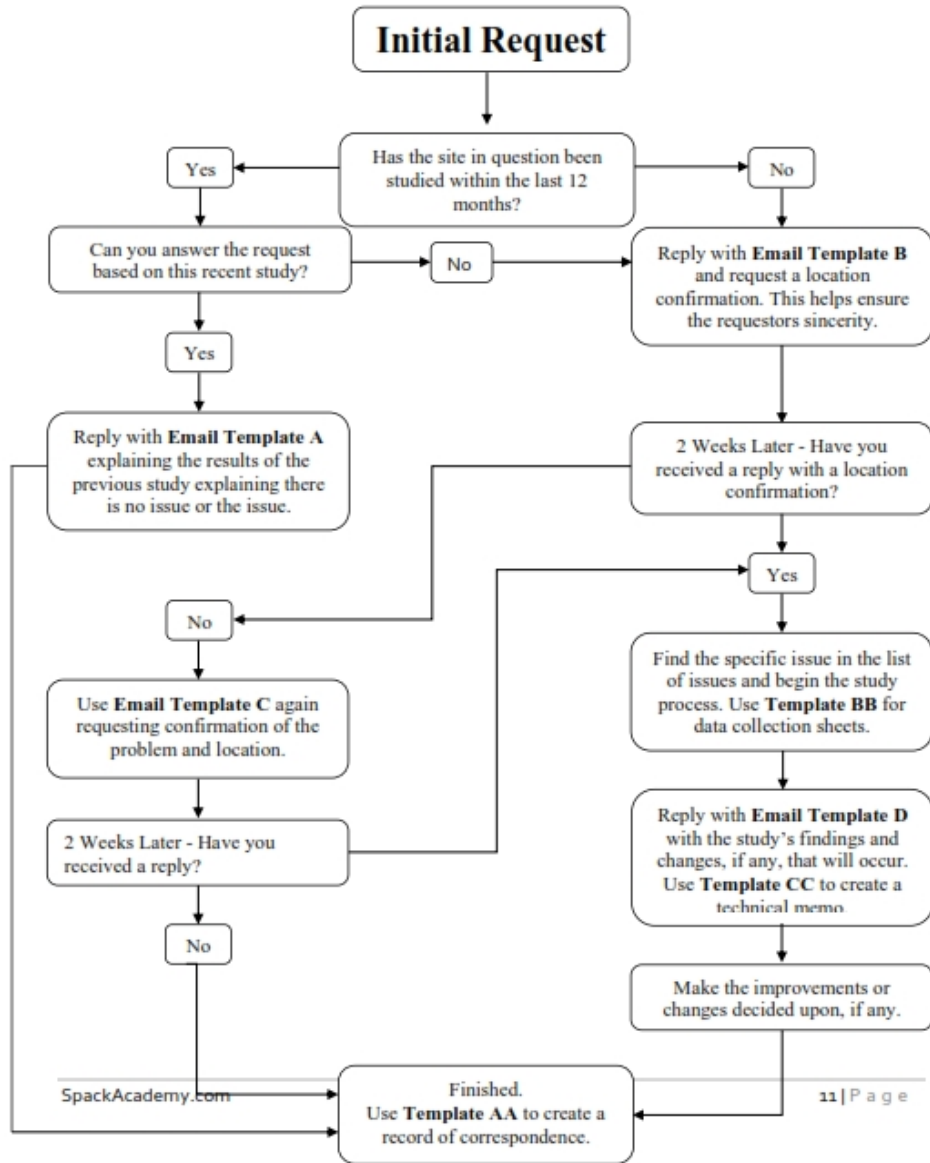
Citizen Requests Templates

1. Stop Signs
2. Special Interest Signs
3. No Parking Signs
4. Change Parking Restrictions
5. Speed Bump or Other Traffic Calming Measures
6. Crosswalk Signs and Markings
7. Signal Pushbuttons at Crosswalks
8. Request for Dead End Signs
9. No Turn on Red Signs
10. No Left Turn Signs

Citizen Concerns Templates

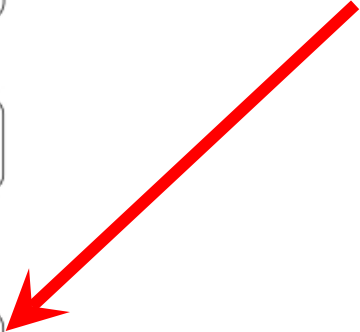
11. Excessive Speeds
12. Traffic Signal Timing
13. Truck Traffic
14. Cut Through Traffic
15. Line of Sight

QUICK RESPONSE FLOW CHART

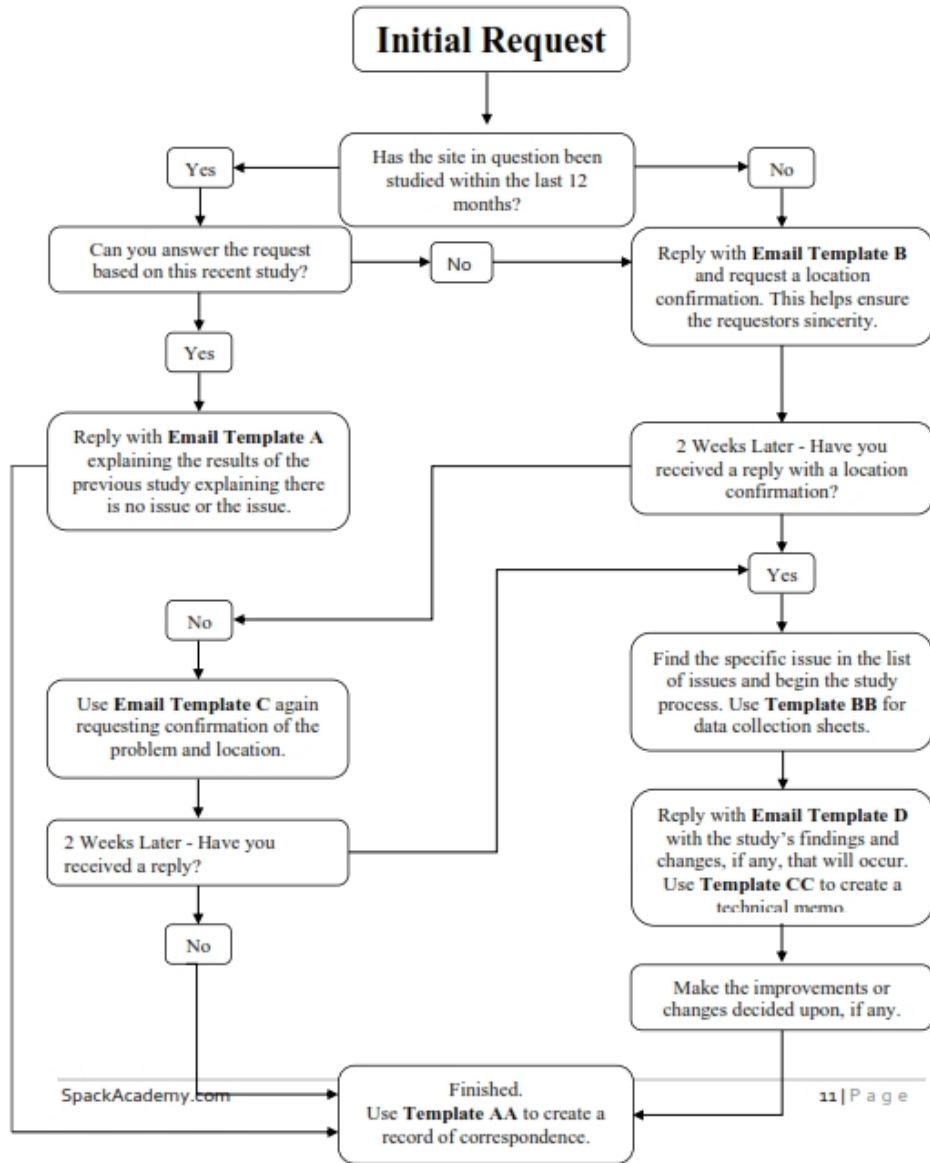


New Study:

- Email setting clear expectations
- Do Study

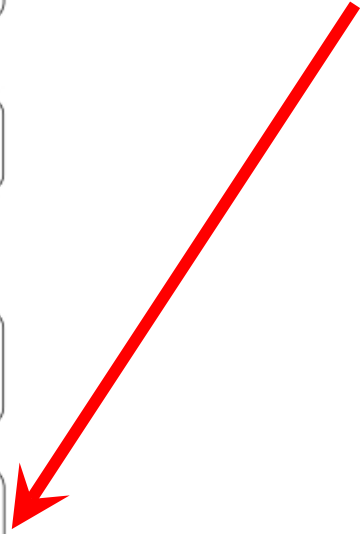


QUICK RESPONSE FLOW CHART

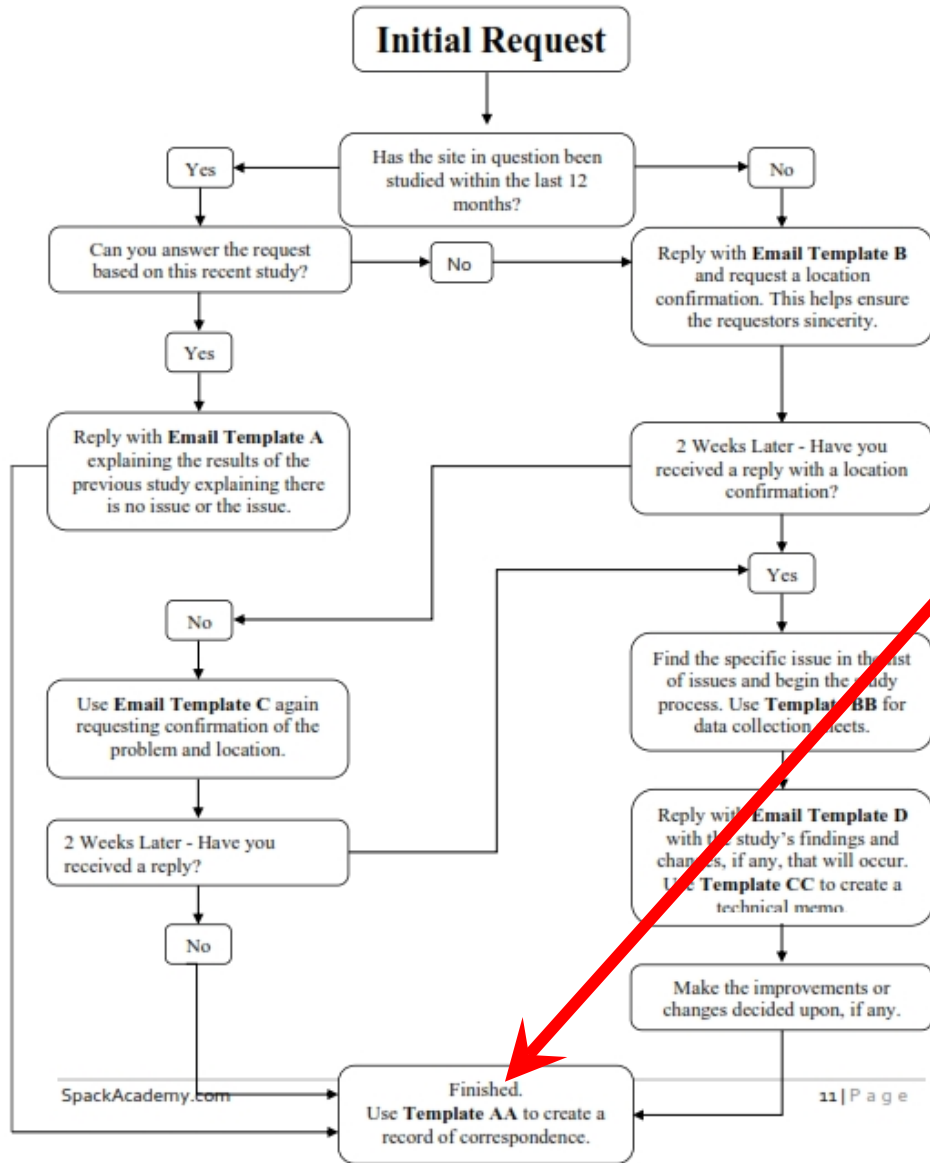


New Study:

- Response with Clear Findings & Action



QUICK RESPONSE FLOW CHART



New Study:

- Correspondence Log



Generic Templates

- Correspondence Log
- Data Collection Sheets
- Technical Memorandum

Bonus Topics

- Annual Street Audits
- Annual Traffic Signal Inspections
- Traffic Engineering Website Page

FREE Preview of Guide

www.bit.ly/CEAMPreview

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